

Dear Customer,

Hope you are enjoying your MG experience.

We wish to inform you that your Delta AC charger supplied along with the car is warrantied for one year. **The warranty period is applicable for one year from the date of commissioning of charger.**

Although we have extended the warranty beyond one year from the date of commissioning, Delta Team are happy to offer you an annual maintenance plan to cover your charger for any future services.

Please go through the Annual Maintenance Contract (AMC) enrollment document and the T&C attached here with, we hope that you find this beneficial.

In case you would want to opt for AMC of your charger we request you to kindly send the filled form below to [Gurusiddappa.N@deltaww.com](mailto:Gurusiddappa.N@deltaww.com) (Delta SPOC) earliest by 25<sup>th</sup> of October, 2021.

We would also like to inform you that Post warranty charges for engineer visit & repairs would be applicable in case the charger is not under the AMC.

Regards  
MG Motor India



Date:

## Annual Maintenance Contract Registration Form

I am the owner of EV charger (AC Mini Plus-Delta) which is supplied with my car.

I wish to cover my charger under Annual Maintenance Contract for a period of \_\_\_ Years. The contract will be effective from 1<sup>st</sup> of October 2021 till 30<sup>th</sup> Of September 2022/3/4. The charger would be covered for any internal defects by Delta. and wish t charger warranty with AMC contract for the tenure of \_\_\_years. I also confirm that the charger is in good working condition.

Charger Serial Number:

Owner Name:

Full address with PIN code:

Contact person:

Contact number:

Email ID:

Below are the payment details.

AMC Tenure	Amount	Net Payable Amount	Option selected
1 Year	RS 4500.00 + GST 5%	RS 5310.00	
2 Years	RS 7455.00 + GST 5%	RS 8797.00	
3 Years	RS 10450.00 + GST 5%	RS 12331	

T&C: Please refer separately shared 'AMC Terms and Conditions' sheet.

Bank A/C details: please make the payment to below account.

**Note: Please make NEFT only** (IMPS and Other Payment options are not available)

UTR details\* \_\_\_\_\_

\*to be filled by customer after transfer of payment to below account.

Beneficiary Name	Delta Electronics India Pvt. Ltd.
Account Number	0906511174500133
IFSC Code	BNPA0009065
MICS Code	110034002
Swift Code	BNPAINBBDEL
Branch	New Delhi
Account Type	Current A/c
Address	BNP Paribas Bank, East Towers (Sood Towers) 8th & 9th Floor, 25, Barakhamba Road, New Delhi-110001
Transaction Remarks Should be	MG EV AMC and Last 5 digits of mobile number

*This is a computer generated document. Physical signature is not required.*

## Standard AMC Terms & Conditions

- 1) The Chargers should be in working condition at the time of AMC contract.
- 2) In case of EV Charger failure is due to conditions beyond EV Charger specifications, improper installation, improper site conditions and/or act of god, same shall not be covered under AMC and the service would be provided on chargeable basis.
- 3) Re-location of EV charger or Re-installation of EV charger will not be covered under AMC warranty.
- 4) The EV Charger AMC will be null & void immediately if usage of charger for the incorrect application, Improper Installation and commissioning, Failure to adhere to User Manual instructions, Improper/ inadequate maintenance of site Eg: No Grounding or Ground break, violation of IP Standard, loose connections resulting transients, Tampering or attempted repair of chargers, Consistent high or low voltage beyond the specification of Inverter, Poor Housekeeping and Fire or external Short circuits.
- 5) In the event of any non-payment issues, this AMC becomes null and void.
- 6) AMC shall not cover the consumable items & accessories supplied with Delta products and the same needs to be procured separately.
- 7) If the charger Unit is replaced within the AMC period, the remaining AMC period will be transferred to the replacement charger. The balance AMC Period leftover will be documented at COMPANY.
- 8) COMPANY is not responsible for delay in delivering the AMC service/spares due to natural calamity or force majeure condition.
- 9) Customer to ensure proper packing, while sending the material to COMPANY factory/office for AMC repair. Any physical damage to equipment/components while in transit from customer location to COMPANY office/factory will be charged back.
- 10) COMPANY in pursuit to continuous technology up gradation reserve the rights to change/upgrade the hardware/ software of Delta's product at any time with/without any pre/post information to customer.
- 11) This AMC does not cover any claims or compensation for direct or indirect damages due to defective device.
- 12) COMPANY Being an ISO 14001:2004 comp any, requests our customers to preserve the natural resource therefore appeals to reuse/recycle the packaging material like wood, corrugated sheet.
- 13) In the event of any fault occurrence, please contact to Delta Technical Support Center on 08067164700 to book the service ticket. Or write email to ESIBG.Ind@Deltaww.com